



# Sovereign Talent Search

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**Your Opportunity:** Senior Claims Examiner

**Location:** Calgary, AB, Vancouver, BC, or Winnipeg, MB

**Position Type:** Full-Time, Permanent

At Sovereign, we believe your experience matters. This is our promise to not only our clients but to our employees as well, because we know the strength of our company starts with our people. The smart, curious and collaborative people who bring their whole heart and passion to work each day. But you can't pour from an empty cup; we take care of the well-being of our people so that they are inspired to protect Canadian businesses and the lives, families and communities we impact. Join us and begin shaping your experience at Sovereign.

## **What you're responsible for:**

- Setting up and investigating claims as assigned within authority level, providing control and direction to adjusters, appraisers, and solicitors to ensure adjusting and litigation programs advance in a timely manner.
- Reviewing and interpreting the insurance policy wordings and loss information.
- Maintaining extensive knowledge of insurance coverage, settlement methods, procedure, investigation methods, and creative negotiation skills and file management.
- Reporting on reserve loss and expenses within established guidelines.
- Liaising, collaborating and maintaining good relationships with the underwriting team, submitting risk information where appropriate.

## **What to expect:**

- You will be attending mediations, settlement conferences and court proceedings as required.
- This role involves direct contact with clients and/or service providers in their environment.
- You will be subject to a Criminal Record and Consumer History background check as a condition of employment, in the event you are the successful candidate.

## **To be successful:**

- You use critical thinking skills to recognize assumptions, evaluate arguments, draw conclusions and proactively propose solutions.
- You have strong communication skills to clearly convey messages and explore diverse points of view.
- You build and maintain constructive relationships with brokers, service providers, contractors and other external contacts.

## **To join our team:**

- You have a minimum of eight years of claims experience.
- You preferably have experience with commercial auto and bodily injury claims.
- You have experience with commercial property and casualty claims.
- You have experience with equipment breakdown claims

- You have or are currently working towards getting a Chartered Insurance Professional (CIP) designation.

**Your Next Steps:**

To learn more about the impact you can make, apply to join Sovereign's talented team of professionals and stand out from the crowd!

Apply by email at [careers@sovgen.com](mailto:careers@sovgen.com)

\*Please state the job title in your email subject line.